

Process regarding the admission of carers to the Balmoral Show

The Show's process regarding carers admissions is in line with that used by other large-scale events and/or venues in the region and mainland UK.

The process aims to be as inclusive as possible, and the Society is very aware that not all disabilities are visible and seeks to be as equitable as possible.

The benefits of this process include:

- Registered carers will receive a complimentary pass to gain admission to the Show when accompanying a disabled visitor who has purchased a ticket.
- Disabled visitors and their registered carers can proceed directly to the entrance and into the Show.

The process for obtaining a complimentary carer pass is outlined below:

- The individual who requires a carer should purchase a ticket online by visiting www.balmoralshow.co.uk in advance of attending the Show.
- On the day of attendance, the individual and carer will make their way to the **Members' Entrance** in the foyer of the Eikon Exhibition Centre or the **Members' Entrance** at the main public entrance (adjacent to the car park).
- The individual requiring a carer will be asked to present supporting documentation. A full list of qualifying documentation can be found under the Carers Pass Requirements section of our website. To gain free carer's admission the carer must provide proof, in the form of documentation, to show that you are in receipt of carer's allowance, a doctor's letter or other relevant paperwork. Alternatively, the visitor who requires a carer can provide evidence of requiring a carer.
- A complimentary carer's pass will be issued on the successful presentation of the supporting documentation.

All essential companions must be a registered Carer / PA and are required to provide supporting documentation. This is mandatory and will need to be presented on the Show Day. Please bring one of the following (printed or scanned copies are acceptable);

- Carer's Allowance confirmation
- Middle or Higher Rate DLA for care and/or mobility
- Receipt of personal independence payment (PIP)
- Evidence of being severely sight impaired
- Recognised assistance dog ID card