



# Contents

Page

2	Steps to a Successful Exhibition
3	Useful Contact Details
4	Services / Contractors
7	Build-Up for Outdoor Exhibitors
8	Build-Up for Indoor Exhibitors (Eikon, Agri Pav, Food Pav)
9	Courier Deliveries
	Restocking of stands
10	Breakdown for all exhibitors
11	Wristbands
	Corporate Tickets
12	Parking
13	Gate & Car Park Map
14	Exhibitor Route Map for Show Days
15	Directions & Accommodation
	Catering on stands
16	Livestock on Stands
17	General information for all trade stands



# **Steps to a Successful Exhibition**

This checklist is intended to assist exhibitors to avoid any last minute difficulties.

- Read this trade manual re build up and break down times, entrance gates etc.
- Make your staff aware of exhibitor route to Show and entrance gates.
- Order Electricity/Audio-Visual/ Wi-Fi / Furniture / Plumbing if required well in advance.
- Risk Assessment Form must be completed and submitted.
- Fire Safety Risk assessment for outdoor stands must be completed.
- Order any floral decorations, furniture or stand fittings required.
- Order Corporate Tickets if required.
- Order extra admission wristbands for staff if required.
- Order extra car parking tickets if required.
- Take out exhibition insurance. All stand holders should also have public liability insurance of at least £5m.
- Make any accommodation/ travel arrangements in good time.

All above can be ordered on trade page of our website www.balmoralshow.co.uk

# **Contact Details**

## **Show Opening Times**

Wednesday 15 May9.30am - 6.00pmThursday 16 May9.30am - 8.00pmFriday 17 May9.30am - 7.00pmSaturday 18 May9.30am - 6.00pmTrade Exhibitor access with wristbands only from 6am on show mornings.

### The Royal Ulster Agricultural Society

Eikon Exhibition Centre Balmoral Park Halftown Road Lisburn BT27 5RD (Sat Nav BT27 5RL)

### SHOW OFFICE Located in the RUAS offices beside Gate G.

🖀 (028) 9066 5225

⊠ info@ruas.org.uk

# Trade Stand Enquiries

Jenny McNeill ☎ (028) 9068 6183 M 07825 146 830 ⊠ jenny@ruas.org.uk

### **Sponsorship Enquiries**

Vickie White ☎ (028) 9068 6185 M 07585 505 326 ⊠ vickie@ruas.org.uk

### **Operations Director**

Rhonda Geary ☎ (028) 9068 6189 M 07825 146 820 ⊠ rhonda@ruas.org.uk ℃ www.balmoralshow.co.uk

### Livestock Enquiries

Karen Hughes / Carolyn Houston (028) 9068 6186 / 9068 6182

- M 07585 440 359
- ⊠ karen@ruas.org.uk
- ⊠ carolyn@ruas.org.uk

### **Media Enquiries**

Stacey Patterson ☎ (028) 9068 6181 M 07825 146 840 ⊠ stacey@ruas.org.uk

### **Membership Enquiries**

Zoe O'Callaghan ☎ (028) 9068 6188 ⊠ zoe@ruas.org.uk

# **Services / Contractors**

# **AUDIO VISUAL EQUIPMENT**

Corporate AV ☎ 08456 430 365 / 07753 827 627 ⊠ admin@cavh.co.uk Focus Audio Visual ☎ 07874 006777 ⊠ roy@focusav.co.uk B G Audio Visual ☎ 07828 570842 ⊠ bgreer1964@sky.com

### **CATERING ON STANDS**

Vanilla Black

Order form available on website. Exhibitors are permitted to provide only tea, coffee and biscuits for hospitality purposes on their stands. Any other catering required eg Sandwiches, pastries, finger food, soup or other hot food etc must be ordered through the official caterers Vanilla Black. No company or individual may bring any food or drink into the show for distribution other than small scale sampling

### Posh Nosh (catering providers in Members/Hospitality area at Main Arena)

### CLEANING

**Ryan's Event Cleaning** ☎ 00353 5045 1083 ⊠ sinead.cleary@ryanseventclean.com

### **DEBIT/CREDIT CARD TERMINALS**

123 Hire

🖀 0800 54 23 123 🖂 sales@123hire.net 🛛 www.123send.net

### **ELECTRIC**

### **Event Technical Services (ETS)**

☎ 028 9066 5296 admin@event-ts.co.uk All order should be made via the link on the website. The use of generators is <u>not</u> permitted. Exhibitors may only arrange an electrical supply through the Society's nominated electrical contractor ETS. The Exhibitor shall pay the official contractor directly for their electrical supply.

### **EXHIBITION UNITS**

#### UMEX

☎ 07967 588 850 ⊠ james@umexhire.com

#### Butlers

🖀 028 94 473 996 🛛 info@butlersevents.co.uk

### **FLORIST**

#### **Hillmount Nurseries**

🖀 (028) 9044 8213 🛛 info@hillmount.co.uk

FURNITURE /	<b>CARPET</b>
-------------	---------------

### ECS

The constraints of the constrai

### **REFRIGERATION EQUIPMENT**

Lowe Refrigeration ☎ 028 92 60 4619 ⊠ mail@lowerental.com Butlers Refrigerated Trailers ☎ 028 94 473 996 ⊠ info@butlersevents.co.uk

# **STAND DESIGN / FITTINGS**

Octanorm Shell Scheme System in Eikon Shopping Village and Agri Pavilion supplied by: ECS ☎ 00353 45 409 420 imes info@ecs.ie Order form on website

Blacksheep	02890 657 407 info@blacksheepni.com
MAD Creative NI	🖀 0775 6021 800 david@madcreativeni.com
Minprint	🖀 028 9070 5205 www.minprint.co.uk
Event Exhibition & Display	🖀 028 9048 4999 www.eventexhibition.co.uk
Excite Exhibition & Display	028 9267 3030 www.excitedisplay.co.uk
Redhead	🖀 028 3883 2889 🛛 www.redheadni.co.uk
4 Corners Sign Print & Display	🖀 028 92622905 www.4corners.org.uk
RMC Design Co	🖀 028 90 364 445 www.eventexhibition.co.uk
Applied Signs & Display Ltd	🖀 00353 1-8163350 <u>www.appliedsigns.ie</u>
Platinumexpo	028 9081 7555 www.platinumexpo.com

### **TELEPHONE**

B.T. Northern Ireland

2 0800 800 152

### WIFI

#### **Atlas Communications**

See website for order forms and details.

# **MARQUEE HIRE**

#### **North Down Marquees**

The off of the other sectors and the other s

#### **Executive Marquees Ireland**

🖀 (028) 9756 4040 🖂 sales@executive-marquees.com

**Butlers Marquees** 

🖀 (028) 9447 3996 🖂 info@butlersevents.co.uk

#### **AR Marquees**

🖀 (028) 30878 296 🖂 mail@armarquees.co.uk

Coopers Marquees

🖀 00353 46 924 2555 / 028 90 923 302 🖂 info@coopersmarquees.com

Danco Marquees ☎ 01454 250 222 ⊠ info@danco.co.uk

Please ensure that the marquee company you use must be on the Shows approved marquee contractor list. You must inform Jenny McNeill which marquee company you are using in advance. Any temporary structures erected within the showgrounds must have a structural certificate, fire certificate and wind loading spec and procedure. These documents must be available on request. Any change in levels should be appropriately protected by ramps and hand rails.

### **PRINTING SERVICES**

Sign of the Times ☎ 028 9044 8471 ⊠ info@signsni.com

Minprint ☎ 028 9070 5205 ⊠ <u>sales@minprint.co.uk</u>

### **PLUMBING SERVICES**

**Ciaran Quinn Plumbing** 

SignTime ☎ 028 7938 6622 ⊠ Gary.OSullivan@signtime.co.uk

Henderson Print ☎ 028 9033 7826 ⋈ print@henderson-group.com

Order form on website

# **Build-Up**

# **Showground Exhibitors (outdoor stands)**

Please ensure all vehicles coming on site have the correct passes displayed on their vehicles at **all** times. Wristbands are not required during build-up, only on show days.

**NB:** Large stands with longer build up required may enter the showgrounds before the dates below, please contact Jenny McNeill if you wish to do so. Some large build stands will be given build dates by the organisers in advance.

Please advise Jenny McNeill as soon as possible of any marquee / or stand build contractors you are intending to use at the Show. Any stand build contractor you are using must provide us with their health & safety documentation for the stand prior to the event.

Build up Day	Open/Close	Access Gate
	times	
Tuesday 7 May	8am – 8pm	Gate 1, Halftown Rd
Wednesday 8 May	8am – 8pm	Gate 1, Halftown Rd
Thursday 9 May	8am – 8pm	Gate 1, Halftown Rd
Friday 10 May	8am – 8pm	Gate 1, Halftown Rd
Saturday 11 May	8am – 6pm	Gate 1, Halftown Rd
Sunday 12 May	8am – 5pm	Gate 1, Halftown Rd

**NB:** All large exhibits / machinery <u>must be</u> in place by Sunday 12 May latest. Small items and perishable items may be delivered on Monday and Tuesday.

### Forklift

JCB 2550 available to lift loads up to max 2.5 tones. The service is offered first come first served. Please be patient during busy periods as waiting time can be 1hr +. Contact the show office on arrival. Forklift only available until 6.30pm during build up.

### Loading Ramp

A loading ramp is available on site. It is only available until 5.00pm on Sunday 12 May. Contact Davy Browne, Grounds Manager, 07825 146 810 on arrival or the Show Office.

### Machinery Exhibits displayed in an elevated position

Exhibitors of Loaders, Telehandlers, Excavators, Cranes or machinery attachments displaying their machine in an elevated position must ensure that mechanical ram props are in place, even if the machine incorporates safety check valves on main lift rams or other standard safety features. This point of safety will be strictly enforced. Exhibitors should supply the Society with a letter from the manufacturer which covers the recommended method of elevated display in crowded show scenarios for each specific machine.

# **Ground Surface / Breaking Ground**

The ground <u>must not</u> be broken (including tent pegs, marquee pins) by any exhibitor or their contractor during build up without prior permission from the Grounds Manager, Davy Browne 07825 146 810. All stand surfaces must be left as found. Eg Any coverings such as bark must be completely removed during breakdown. A charge of £250 + vat will apply to any stand holder that leaves bark or other covering etc on their stand after the Show.

If marquees are to be pinned into the ground please contact Davy Browne 07825 146 810 or Show Office before commencing work to ensure there are no services (electric/water etc) underground. Pins must be no longer than 500mm or alternatively use weights. If using pins on tarmac areas, holes must be drilled first.

## Eikon Shopping Village, Agri Pavilion & Food Pavilion Exhibitors

All shell scheme stands are Octanorm supplied by ECS. Nails, Staples, Screws etc cannot be used, only Blu-Tack or other sticky fixtures that can be removed may be used to apply graphics to the panels. Damaged panels will be charged at £75 per panel. Accessories eg shelves etc can be ordered direct form ECS via their order form on the website.

Please ensure all vehicles coming on site must have the correct passes displayed on their vehicles at all times. Wristbands are not required during build-up, only on show days.

Build up Day	Open/Close times	Access Gate
Monday 13 May	8am – 8pm	Gate 6, Bog Road
Tuesday 14 May	8am – 8pm	Gate 6, Bog Road

All shell scheme stands (details of dimensions on website) that are not free build include a company name sign in standard lettering. If you do not require shell scheme on your stand as you are building your own stand please contact Jenny McNeill before 15 April.

**Floor Types / loading** - Eikon Shopping Village is in a built exhibition hall with a concrete floor. The Agri Pavilion is a marquee with wooden floor that can take up to 500kg per sqm of weight.

**Carpet** is not provided on any stands.

**Height Restriction -** Maximum height of any indoor stand is 3m.

Please ensure you take into consideration that you may not always get stopped to unload beside your stand area particularly on Monday and Tuesday pre show. Having some sort of trolley or equipment to aid getting product to your stand area would be beneficial. We do not provide such equipment.

## **Courier Deliveries Pre Show**

Any deliveries which are to be accepted by the Organisers prior to the show must be clearly labeled with your Company name, Stand location and Stand No. They should be addressed to the RUAS, Show Office, Balmoral Park, Lisburn BT27 5RD. We would advise that items be delivered between 8<sup>th</sup> & 11<sup>th</sup> May as traffic around the site after this date can make it very difficult for delivery drivers to reach the correct location. It is your responsibility to have a means of transport to get your delivered goods to your stand location from the show office.

# **Restocking of stands during the Show**

During show hours no vehicles are permitted into the showgrounds. However if you need to restock your stand each day, we allow vehicles on site early morning and after show close for a limited time only. Entrance by Gate 6, Bog Road and then Gate D.

Wed – Sat mornings	6.00am -7.15am	all vehicles must be off site by 7.30am. Last vehicle entry on site is 7.15am.
Wednesday evening Thursday evening Friday evening	6.30pm – 8.00pm 8.30pm – 9.30pm 7.30pm – 8.30pm	

Any vehicle found on site after the times above will be towed off site and a fee for return will apply.

# **Trade Stand Awards**

All stands are judged for the following awards on Wednesday morning of the Show. Awards are presented early afternoon and publicity photos taken for press release after show. The object of the competition is to encourage exhibitors to stage an attractive display Eg the use of plants and colourful flowers enhances the look of a stand greatly.

- 1. Best Trade Stand displaying farm and horticultural equipment.
- 2. Best Trade Stand displaying other equipment and vehicles.
- 3. Best Trade Stand displaying local food.
- 4. Best Trade Stand within the Eikon/Agri Pavilions.
- 5. Best Trade Stand not displaying equipment or food.
- 6. Best Overall Stand at the Show.

# **Break-down**

Please ensure all vehicles coming on site have the correct passes displayed on their vehicles at all times. Wristbands are not required during break down.

### **Outdoor stands**

Break-down day	Open/Close times	Access Gate
Saturday 18 May	From approx. 7.00pm	Gate 6, Bog Road
Sunday 19 May	8am – 1pm	Gate 1, Halftown Rd
Monday 20 May	8am – 5pm	Gate 1, Halftown Rd
Tuesday 21 May	8am – 5pm	Gate 1, Halftown Rd

Due to other events taking place at Balmoral Park immediately after Balmoral Show all stands, their marquees, units and their contents **must be completely removed from the site by Tuesday 21 May**. **NO EXCEPTIONS**.

### Indoor stands - Eikon Shopping Village, Agri Pavilion & Food Pavilion

Break-down day	<b>Open/Close times</b>	Access Gate
Saturday 18 May	From approx. 7.00pm	Gate 6, Bog Road
Sunday 19 May	8am – 1pm	Gate 1, Halftown Rd

Due to removal of the marquees and the shell scheme stands all indoor stands must be completely cleared by 1pm on Sunday. **NO EXCEPTIONS**.

As a security precaution, exhibitors should not leave small products, equipment or anything valuable unattended on their stands during break-down. Exhibitors are recommended to work in pairs so that their stand is manned at all times. The RUAS cannot be responsible for any stock or equipment left unsupervised. It is your stock on your stand, and is your responsibility to look after and store safely each day.

There will be no on site security after Tuesday 21 May.

# NB Under no circumstances are exhibitors permitted to break down their stand and remove goods before show close (6pm) on Saturday.

# Wristbands for staff

Indoor Stands	Wristband Allocation
0-11sqm	4 wristbands each day
12-18sqm	6 wristbands each day
19sqm +	8 wristbands each day
Outdoor Stands	
0-100sqm	8 wristbands each day
101-200sqm	10 wristbands each day
201sqm +	12 wristbands each day

Additional wristbands can be ordered online via the website. Each one day wristband will cost £12 (includes vat). Specify days required.

Any additional orders to be received <u>before</u> Fri 10 May and <u>must be</u> paid for when ordered.

Please note it is your responsibility to ensure that all your staff have the relevant access passes for the Show. Staff members who pay at the entrance gates because they have eg forgotten, lost or not been given a wristband or ticket will not be refunded by the RUAS.

# **Corporate Tickets**

Corporate Tickets are available to order by any trade stand exhibitor. The tickets are one day tickets, valid any one day. Your company name is included on the ticket. Company logos cannot be added to tickets. These are useful if you wish to provide tickets to customers, additional staff or potential clients. **Please note corporate tickets do not admit to the show before official opening hours** as they have to be scanned through the gates.

Each ticket is £12 (including vat) and all tickets must be paid for in advance of the Show. No tickets will be issued before payment has been received. Minimum order applies of 25 tickets. Tickets after the minimum order of 25 not received through the gates are partially refunded after the show. Details on order form available on website.

# **Parking & Shuttle Bus**

Each trade stand will receive 2 free 4 day parking passes for the Orange Car Park (location map on next page).

Shuttle buses are provided from the Orange car park to Gates B & C (see map page 13) They start at 7.30am each morning and finish 1 hour after show close each day.

Additional parking passes can be purchased on the website. A limited number of parking passes are also available to order for the yellow car park (cars only). Large vans, lorries etc must use Orange car park.

Car Park	Cost	Notes
Orange	£6 per day	Purchase online
Yellow - 1 day	£12	Purchase online
Yellow – 4 day	£40	Purchase online
General Public Parking	£8 per day	Only payable on day to
		car park staff.

Alternatively staff may wish to use the general public parking areas.

# Parking for Refrigerated Vehicles (24hr)

There are spaces for up to 6 vehicles requiring 24hr electrical power during the event Eg a fresh food stand. They will be located opposite Gate C in the Yellow Car Park.

Cost £180 + vat for the show week Tuesday - Saturday

To order please email Jenny McNeill jenny@ruas.org.uk

# Gate & Car Parks Map



# Trade Exhibitor Route Map (Show Days only)



# **Directions & Accommodation**

Balmoral Park borders the M1 motorway on the outskirts of Lisburn and is a short distance from Sprucefield Shopping Centre and Down Royal Racecourse. From North, West and Belfast via M1 exit junction 7 or 8. Balmoral Park is 12 miles from Belfast city centre. Balmoral Park is 20 miles from Belfast International Airport and approx. 15 miles from George Best Belfast City Airport. The Show will be signposted from all main roads.

The Premier Inn Lisburn is the closest hotel to Balmoral Park (approx. 2 miles). There is a variety of accommodation available in the surrounding area. A full list of accommodation is available on our website in the visitors section or google Visit Lisburn.

# Catering

The Spar shop, located in the centre of the Show will be open for livestock & trade exhibitors, contractors etc. from Monday 13 May.

### **Pre Show**

Monday 13 May	10am – 4pm
Tuesday 14 May	10am – 4pm
Show days	
Wednesday 15 May	7am – 7pm
Thursday 16 May	7am – 9pm
Friday 17 May	7am – 7pm
Saturday 18 May	7am – 6pm

Pre show – some fast food outlets will also be open for exhibitors and contractors during build up.

# Catering / Sampling on stands

Exhibitors are permitted to provide only tea, coffee and biscuits for hospitality purposes on their stands. Any other catering required eg Sandwiches, Pastries, finger food, soup etc <u>must be</u> ordered through the official caterers Vanilla Black. Order brochure available on website. No company or individual may bring any food or drink into the show for distribution other than small scale sampling.

# **Alcohol** sales

Due to the Licensing laws in Northern Ireland exhibitors are NOT permitted to sell alcohol at Balmoral Show. Exhibitors may sample only. This is monitored strictly during the Show and anyone found to be breaking the law will be asked to remove their stand from the Show. Please note that even if you have an 'Off Sales' License, this is for your own premises and does not apply at any other location.

# **Livestock on Stands**

All livestock to be exhibited on trade stands must be delivered and unloaded as per the Livestock **Exhibitor Manual (available online)** and must remain on the stand until permission has been given by the Show Organisers that it is safe to move the animals after the Show closes on Saturday. No animal must be moved during the event. Please let Jenny McNeill know if you intend to have an animal on your trade stand in advance of the Show.

Animals on stands must be securely tethered in pens which are not open ended. Clean bedding, water and feed must be provided. Should an animal become agitated or require a vet during the event please contact the Show Office. **Under no circumstances should the exhibitor attempt to remove the animal without contacting the Show office first**.

It is the responsibility of the exhibitor to ensure that any animal brought to the Show has all the correct paperwork to travel to and from the event. Please refer to the Prize Schedule available online for full details. Only animals free from disease restrictions, including Tuberculosis, Brucellosis, Bluetongue and Bovine Viral Diarrhoea (herd or individual animal restrictions) may be permitted to move to a Show.

To minimise the risk to other livestock, exhibitors are encouraged to have Show animals tested for Tuberculosis by their private veterinary practitioner in the 30 days beforehand.

### **Exhibitors from outside Northern Ireland**

It is the sole responsibility of cattle exhibitors from outside Northern Ireland to ensure that their animals meet all current veterinary import and export regulations to enable their animals to travel to the Show, and return, with the necessary import and export certification.

If you have any questions regarding paperwork etc please contact Karen Hughes, Livestock Officer 028 9068 6186 karen@ruas.org.uk

# **Terms & Conditions / General Information**

Full details of all Terms & Conditions for trade exhibitors attending the Show is available on the trade stand page of the website. We recommend that you take a moment to read them.

### Advertising

Please note that the Roads Service has notified us that Article 87 of the Roads (NI) Order 1993 states that it is an offence for "any person who without lawful authority displays any advertisement, upon the surface of the road or upon any tree, structure or other works in or on a road".

### Advice to food businesses

Information document available on trade page of website.

### Aerial Equipment / Drones

Exhibitors are not permitted to use drones or any other aerial equipment over the show site at any time (pre show or during) due to the proximity of the Air Ambulance based on site. This includes planes with advertising banners etc.

### ATM's / Banking

ATM's are available outside Public Entrance 1 and in the Eikon Shopping Village. There are no other banking facilities at the Show.

### Audio Equipment/ Music on stands

The use of radios and other sound reproduction devices is strictly controlled and if the noise level is deemed to be objectionable the exhibitor will asked to lower the sound or prohibited from using the device.

Charges to cover the public performances of copyright music at the Show is payable in advance at a rate determined by the PRS. Further details can be found at www.prsformusic.com.

### Banners

Banners and other forms of branding can only be placed within your stand area and not in/on any other part of the event site including all car parks.

### Balloons and other objectionable exhibits

Are <u>not</u> permitted in any part of the Show at any time. This is necessary to ensure that no livestock become startled. The organiser reserves the right to refuse or order the removal of any article or articles brought for exhibition which they may deem unsuitable or objectionable. The sale or distribution of balloons, drones, air horns, laser pens, explosive caps, pellet/laser guns, replica guns, fireworks, knives, water pistols, crazy spray string etc are strictly prohibited together with any other items likely to cause offence to patrons or startle livestock.

### Caravans / Mobile Homes / Camping

There are no facilities for staying on site during the event. See website accommodation list for details of local sites.

### **Cleaning of Stands**

It is the responsibility of exhibitors to clean their own stand space prior to show opening. The show organisers will clean aisles and other communal areas.

### CCTV

Will be in operation at various locations throughout the Show.

#### **Complaints Procedure**

Should for any reason you have a complaint during the Show please ensure that you contact Jenny McNeill in the Show Office at the time as often problems can be fixed quite quickly.

### **Electrics / Generators**

All electric orders must be in place at least 3 weeks before the Show. Orders are made online from the trade page of the website. All electrical installations must be completed by the official contractor (ETS) in order to be connected to the mains distribution system. No generators are permitted on site.

Exhibitors should be advised that any portable appliance brought onto the premises must be PAT tested and be within the inspection period. Proof of testing will be required upon request.

#### **Emergency Notes**

In the event of an emergency situation the Public & Exhibitors may be asked to evacuate the premises. You will be advised discreetly by a steward or member of staff or via the PA system. We would ask you to secure your stand and leave as directed.

#### First Aid

There is a first aid unit situated in the centre of the showgrounds beside Lidl and at the front of the Eikon Shopping Village. There are also various ambulance points around the Show. Details on visitor map.

#### **Gas Installations**

Butane gas may be used within the pavilions but must be removed overnight. Propane gas must be piped into the building from an exterior location, agreed in advance and under no circumstances will propane gas be permitted in any buildings or marquees. All trade stands with an LPG installation will be required to provide a Gas Safe certificate confirming the safety of the LPG installation.

#### Generators

No generators are permitted on site. All electrical requirements must be booked through the official electrical contractor ETS.

#### Insurance

Exhibitors must take out adequate insurance cover against the risks that could be incurred in connection with the Show, especially public liability of at least £5m, employer's liability, personal accidents to staff and all risks to exhibitors property or hired property. In addition exhibitors may wish to take out insurance for losses and wasted expenditure in the event of the Show being abandoned or curtailed.

#### **Protection of Goods**

The organiser will take such precautions as it may consider necessary for the protection of all articles exhibited but will not, at any time, be responsible for the loss of, damage to, or safety of any exhibit, empty cases, tools or other property of an exhibitor/contractor or any person in any circumstances whatsoever.

### Public Transport to the Show

On show days there are free shuttle buses to and from the Show from Lisburn train station. Shuttle buses for <u>exhibitors only</u> start at 8.45am each morning and finish 15mins after show close from Public Entrance 2.

#### **Public Address**

The public address system is provided for the use of the organisers and is not available to exhibitors or visitors.

### **Publicity Material**

Exhibitors are not permitted to distribute leaflets, brochures, magazines, newspapers or any other promotional materials anywhere within the Show except on their own stand and they must not for this or any other purpose encroach upon the aisles or open spaces or do anything which may cause an obstruction.

#### Stand Numbers

Please note your final stand number will be listed on the exhibitor list which will be put on the trade page of the website end of March. If in doubt contact Jenny McNeill.

#### Stand Visits by RUAS Stewards

The RUAS trade exhibits committee will endeavor to visit every stand during the course of the Show in order to gain feedback. An online survey will also be sent to each exhibitor after the event.

#### **Overnight Screens**

Overnight Screens are <u>not</u> provided. It is up to the exhibitor to provide their own overnight screen for their stand if required.

### Security / Protection of Goods

The organiser will take such precautions as it may consider necessary for the protection of all articles exhibited but will not, at any time, be responsible for the loss , damage to, or safety of any exhibit, empty cases, tools or other property of an exhibitor or any person in any circumstances whatsoever.

24 hour Security will be maintained throughout the Show; however, if you have special high risk items or very valuable products on your stand, you may prefer to hire a Security guard to stay on your stand overnight. Please ensure that you inform the Organiser in writing of your intention.

### Taxis

Local Taxi firms are: -

Value Cabs Premier Taxi 🖀 (028) 90 80 90 80

🖀 (028) 92 66 66 66

Taxi ranks are located at Public Entrance 1 and Public Entrance 2.

### VAT to reclaim

A claim for refund of VAT by a taxable person not established in the UK may be made by completing the appropriate form and sending it with a copy of our invoice and a certificate of the claimants status.

https://www.revenue.ie/en/vat/reclaiming-vat/irish-vat-registered-tradersreclaiming-vat-from-european-union-eu-member-states.aspx

https://www.gov.uk/guidance/vat-refunds-for-uk-businesses-buying-from-other-eucountries

# **XX Ulster Bank** Help for what motters **Helping you Grow your**

business

We've been working with the agricultural industry across Northern Ireland for generations, we understand the challenges farmers face better than most. So if you're looking to grow your business, we're here to help.

Find out how we could help your business Contact Scormac.mckervey@ulsterbank.com, Head of Agriculture, Ulster Bank NI.

Ulster Bank Limited. Registered in Northern Ireland. Registration Number R733. Registered Office: 11-16 Donegall Square East, Belfast BT1 5UB. Member of The Royal Bank of Scotland Group.